

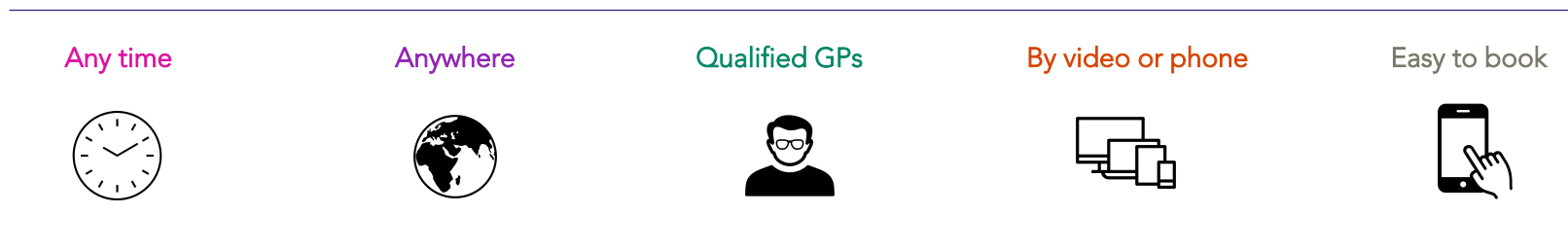
See a GP when it suits you

With unlimited access to Doctor@Hand, you can speak to a GP by video or over the phone 24/7.¹

**Doctor@Hand is delivered by
Doctor Care Anywhere**

At PHC, our priority is to be here for you. That's why we're giving you unlimited access to video and phone appointments available 24/7 through our online GP service, AXA Doctor@Hand (subject to fair use)¹

If you have any questions about the coronavirus, please visit our information page thephc.co.uk/covid-19. AXA Doctor@Hand is not to be used for coronavirus concerns, so if you have any suspected symptoms please visit the NHS 111 online Covid-19 service, at 111.nhs.uk/covid-19.



About this service and how to access

Convenient video or phone appointments

Imagine not having to call to book a GP appointment, or travel to a surgery. With AXA Doctor@Hand, you can book an appointment online or through the app, at a time and place that suits you best.

24/7 access anytime, anywhere

- 24/7 access anytime, anywhere¹
- 20-minute consultations as standard
- Choice of experienced GPs all trained in video consultations
- Access at home or abroad
- Private prescriptions delivered to your home or a local pharmacy for no more than the cost of a standard NHS England prescription²

How to claim your unlimited access

1. Visit member.doctorcareanywhere.com/signup/axa and enter your PHC membership number. You can find this in your welcome communications.
2. When prompted, enter the details for everyone on your plan. Please enter the information exactly as it appears on your membership certificate. Don't shorten names and use the same address.
3. Follow the instructions to set up your account with Doctor Care Anywhere. You're ready to book your first appointment.



1.Appointments are subject to availability and the Doctor Care Anywhere fair-usage policy applies. For these Terms and Conditions please see here doctorcareanywhere.com/terms-and-conditions/ 2. Private prescriptions and delivery charges above the standard NHS prescription cost will be reimbursed until the end of June 2021 and will be reviewed after this date.

The Permanent Health Company Limited

PHC is a trading name of The Permanent Health Company Limited which is authorised and regulated by the Financial Conduct Authority under reference 310293.

Registered office: 20 Gracechurch Street, London EC3V 0BG.

Registered in England and Wales No. 2933772. Write to us at The PHC, 32 Church Street, Rickmansworth, Hertfordshire, WD3 1DJ. T. 01923 770 000.

The Permanent Health Company Limited is a wholly owned subsidiary of AXA PPP healthcare Group Limited and part of the global AXA group. AXA PPP healthcare Limited trading as AXA Health is the underwriter of PHC medical insurance policies. Registered office: 20 Gracechurch Street, London EC3V 0BG and registered in England and Wales No. 3148119.

AXA PPP healthcare Limited trading as AXA Health is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority under reference 202947.

Calls may be recorded and/or monitored for quality assurance, training and as a record of our conversation.